Panasonic

Poltys Inc. is a Gold Partner of Panasonic Solution Developer Network for Communication Products (PSDN-C).

Panasonic Solution Developer Network for Communication Products

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution brochure, in accordance with the 'self-test' specification provided by Panasonic. Each application supporting the PBXs are listed here
http://panasonic.net/pcc/products/pbx/solutions/3rdparty_program/

DCC INTEGRATION
WITH PANASONIC KX-DTU100

How Does DCC EX Improve My Facility?

- **Increased Mobility**: Caregivers can receive alerts no matter where they are in your building
- **Shorter wait times**: Use reports to improve caregiver response time
- **Proactive Monitoring**: Administrators and/or owners can be notified by email or text message if a call for help is not answered
- **Atmosphere**: No noisy bells means a more home-like environment for residents
- **Market Your Community**: Show incoming families how good your caregiving services are

Poltys **Direct Care Connect DCC™** is a full wireless Nurse Call Alert solution that flawlessly integrates with the new **Panasonic KX-DTU100** digital terminals.

- Enable Caregivers to respond to resident's alarms more efficiently
- Enable flawless communication throughout the entire healthcare facility
- Help achieve higher quality of residents' care services
- Reduce communication infrastructure costs

DCC INTEGRATION

Poltys DCC directly integrates with many wireless sensors, industry-standard Nurse Call Systems and Fire Alarm Systems.

TEXT NOTIFICATION

The alarm notifications are sent to DECT phones and mobile devices as text messages.

Caregivers can select whether to accept, reject or call back the resident just by pressing predefined buttons on the DECT phone keypad/ mobile device display.

MOBILITY BY DCARE EX

The caregiver connects using a Employee PIN defined in DCC EX selects an escalation set (working zone) that serves on that day.

Voice announcements and text alarms are received by caregiver. Text alarms are simultaneously displayed and played back by caregiver mobile device.

Caregiver may accept or callback a predefined phone number by tapping specific buttons on the mobile device.

Once the alarm was cleared at the resident place the Caregiver can close it after the resident request was handled or it can further require assistance from Employees with other competences (Nurses, Doctors, Maintenance, etc).

VOICE NOTIFICATION

The alarm notifications are announced over DECT phones as voice prompts. The caregivers can select whether to accept, reject or call back the resident just by saying simple speech commands.

The voice commands are instantly detected by DCC speech recognition engine and the right operation is carried out afterwards.

CAREGIVER LOCATION TRACKING

DCC may track caregiver location (i.e. Android mobile phone) within the care giving facility.

The locations are identified using Bluetooth Low Energy (BLE) beacon devices. Each room/ location is stuffed with 1-2 BLE beacons

KEY FEATURES

- Compatible with many IP-PBXs and Phone Devices. Refer to **Device Compatibility List**
- Flexible Deployment options: On-Premise or Hosted Cloud
- Scripted Based Integration for various interfaces
- Cross-Platform Web Administration Windows, Android, iOS and Mac OS
- HTTPS Security Protocol
- Employee (Caregiver) Activity Logging
- Zone Login in for Caregivers
- Competence/Skills based Alert Routing
- Powerful Reports
- Provisioning and Auto Updates over the Cloud
- DCare EX mobile client for Android devices
- Can work independently or integrate with the existing telephony system in place

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CALLBACK USING GSM OR LOCAL PBX

Poltys DCC allows Caregivers to call back to a predefined phone number by mobile devices or DECT terminals connected to PBX after the alarm was received.

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